



## SharedCare (Whanau Tahī) User Access Roles

Role Type	Description of User	Access
Clinician	<p>Authorised clinical user (holder of a Health Practitioner Index Number)</p> <p>Delivers hands-on clinical care to patients</p>	<p>Full access to the shared care record</p> <p>Can view and update: diagnosis, medications, measurements, notes, tasks*, assessments, documents</p> <p>Add members to the care team</p> <p>Send and receive messages</p> <p>Create CarePlan</p> <p>Create and edit an ACP (Advance Care Plan)</p> <p>Create Patient Portal Access</p>
Support Worker	<p>Does not hold a Health Practitioner Index number</p> <p>Delivers hands-on clinical or support care to patients</p> <p>Practice under the super vision of a Clinician, eg peer support worker, rehabilitation assistant, healthcare assistant</p> <p><b>Note</b> that Social workers are listed as Support Workers as they do not hold an HPI, but practice without clinical supervision</p>	<p><b>NOT ABLE TO ACCESS A PATIENT RECORD UNLESS LISTED AS A MEMBER OF THE CARE TEAM</b></p> <p>NOT able to view diagnosis, medications **</p> <p>Can update measurements, tasks*, assessments,</p> <p>View Only: documents, notes,</p> <p>Not able to add members to Care Team</p> <p>Send and receive messages</p> <p>Create CarePlan</p> <p>View an ACP (Advance Care Plan)</p> <p>Create Patient Portal Access</p>
Clinical Admin Super User	<p>Clinical administrators, eg, Practice Managers, Service managers</p>	<p>Partial view of the shared care record: demographics, care team,</p> <p>Not able to view diagnosis, medications **, measurements</p> <p>Full access to notes, CarePlans, documents, assessments,</p> <p>Add members to Care Team</p> <p>Quick Admit</p> <p>Create and edit an ACP (Advance Care Plan)*</p> <p>Create Patient Portal Access</p>
Clinical Admin	<p>Admin staff, eg practice receptionists and service administrators</p>	<p>Partial view of the shared care record: demographics, care team</p> <p>Not able to view diagnosis, medications ** care plans, clinical notes, tasks*, messages, assessments, documents, ACP</p> <p>Add members to Care Team</p> <p>Quick Admit</p>

\*Tasks are not being used by NDHB

\*\* All users can see the diagnosis and medications in the **Printed** CarePlan, as this displays as the Snapshot Summary Record